

#### **UX/UI DESIGNER**

### Utrecht, Netherlands

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#### **CERTIFICATES**

LinkedIn Learning

- Using AI in the UX Design Process
- Using Al Tools for UX Design

#### udemy

UX Strategy

Interaction Design Foundation (IDF)

- Human-Computer Interaction - HCI
- Become a UX Designer from scratch
- Design Thinking

UX/UI speciality coursera UX design bootcamp @ UX land

### **EDUCATION**

#### **Utrecht University**

Master's in Social Psychology 2017-2018 Utrecht, Netherlands

#### **Azad University**

Master's in Psychology 2011-2013 Tehran, Iran

### TOOLS

- Figma
- Adobe Creative Suite

- Framer
- Miro
- Jira
- Trello • Confluence

SKILLS

Collaborative ideation,

Wireframing, Flow

Diagramming, Data

Visualization, Rapid

Prototyping, Storyboarding,

Low-High Fidelity Mockups.

Qualitative Research Usability testing, Focus groups, Persona,

Observation, Contextual

Inquiry, User interviews, Affinity Diagramming,

Heuristic Evaluation,

Competitive analysis

**Quantitative Research** 

Information Architecture, Physical and Digital Prototyping, Wireframing,

Design

#### About Me

As a passionate, data-driven UX designer, I integrate data-driven insights with intuitive design methods to create engaging user experiences. With a background in Psychology, I bring a unique perspective that emphasizes user-centric design principles. My approach is characterized by persistence, curiosity, and a keen eye for detail. Prioritizing user advocacy, I also consider the organization's viability in crafting solutions. By leveraging empathy, creativity, and adaptability, I deliver innovative solutions that address user needs while aligning with the organization's strategic goals.

### EXPERIENCE

### **UX/UI** Designer

### **Talespin**

My main responsibilities were:

- Led user research initiatives to define product requirements and inform design decisions.
- Developed customer journey maps and user flows for CPD and Talespin app, optimizing user experiences.
- Improved usability of authoring tool for VR training experience development, enhancing user engagement.
- Translated research insights into innovative features for CPD, driving product evolution.
- Designed VR interfaces and immersive interactions, delivering intuitive user experiences.
- Played a key role in developing Talespin Design System, prioritizing accessibility and usability, resulting in streamlined design production and visual consistency across all products.
- Conducted user tests to iterate and validate design proposals, ensuring optimal user satisfaction and product success.

# **UX** Designer

#### **SKF**

• Oversaw UX for two projects: one focused on sustainability services and the other on a future sales tool for cybersecurity.

- Collaborated with stakeholders to define project goals and requirements.
- Developed user personas and journey maps.
- Created wireframes, prototypes, and high-fidelity designs.
- Worked closely with developers to ensure successful implementation.

### **UX/UI** Designer

### Jan 2021-Dec 2021

Feb 2022- Jul2022

Sep 2022- Mar 2024

#### **Danalytica**

- Conducted stakeholder interviews to define project objectives and challenges.
- Developed research strategies aligned with business goals and user needs.
- Created wireframes, user flows, and visual designs to communicate design ideas effectively.
- Led the design and launch of a website and dashboard for an IT and analytics company.
- Collaborated closely with product managers, front-end, and back-end teams to implement innovative solutions for product visuals, user experience, and seamless integration.

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**UX/UI DESIGNER** 

## EXPERIENCE

### **UX** Designer Homa Advertizing group

## • Participated in brainstorming and sketching sessions to generate ideas.

- Conducted primary and secondary research to inform design decisions.
- Developed personas, user flows, scenarios, and wireframes.
- Built prototypes of varying fidelity to validate assumptions and concepts.
- · Conducted user research, documented design requirements, and communicated with the
- Created wireframes and prototypes.
- Conducted multiple usability tests on mid-fidelity prototypes.

#### **Psychologist NKB Center**

Sep 2012-Jan 2017

Apr 2019-Dec 2020

Help individuals through interview and discussions to identify their feelings and behaviors and their needs;

- Surveys, A/B Testing, **Other Skills**
- Rapid Iteration, Crossfunctional collaboration and communication, Humancentric approach, provide and solicit feedback

## LANGUAGE

English-Fluent Farsi-Native Dutch-Basic

• Collect information about clients, using techniques such as testing, interviewing,

- discussion and observation; • Follow up on results of counseling programs and client's adjustments to determine
- effectiveness of programs.